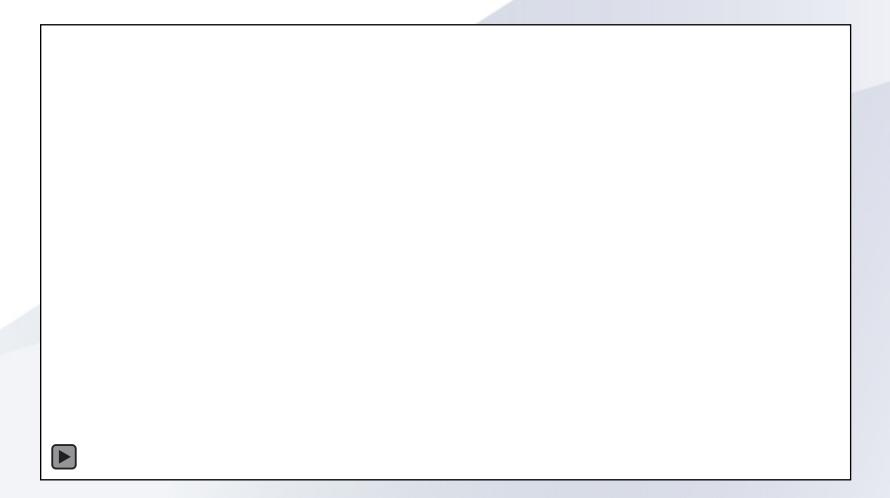
# It's the little differences...

about candidates, traffic & content









#### **Intelligence Group**

- ✓ Global Labour market data & tech company
- ✓ Experts on combining data from several sources and make it practical and usefull
- ✓ Our goldmine: AGO & GTAM (international labour market research amongst over 100.000 people)



Maaike Kooter
Manager Business Innovation



#### Did you know....



In Germany vacancies need to be gender neutral

LinkedIn has only a small market share in middle and eastern Europe

Europeans don't know ZipRecruiter yet

The use of job boards is virtually non-existent in Sweden and Estonia.



# It's the little differences...

Experience = (expectation – experience)\*
Nationality

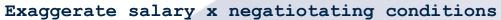


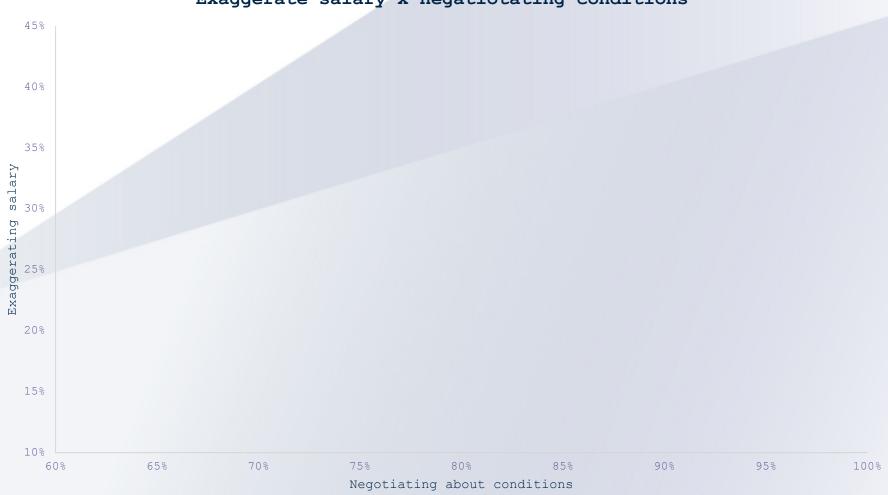
# It's the little differences...

Expectation\* Nationality



#### Differences in exaggerating...





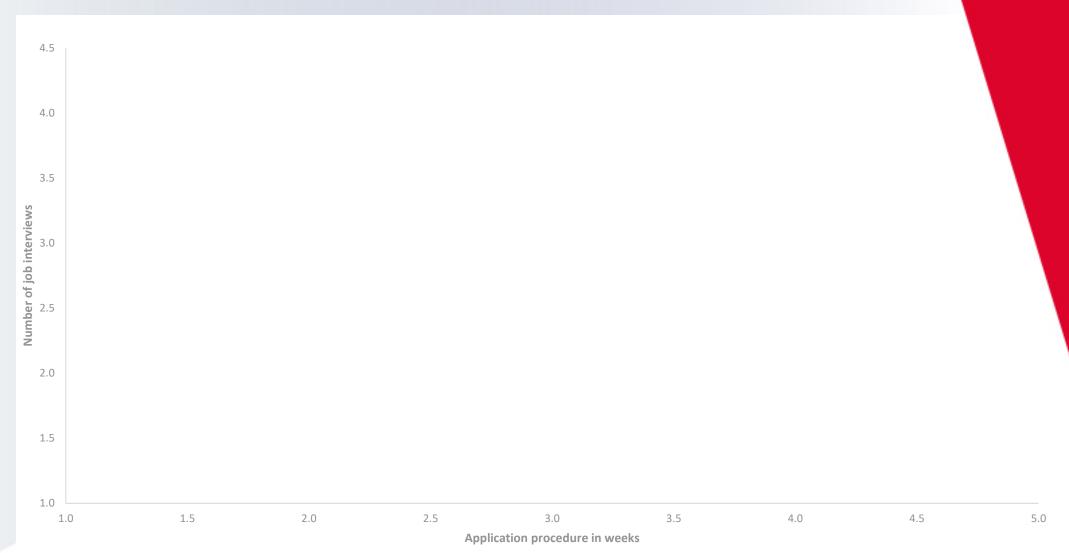


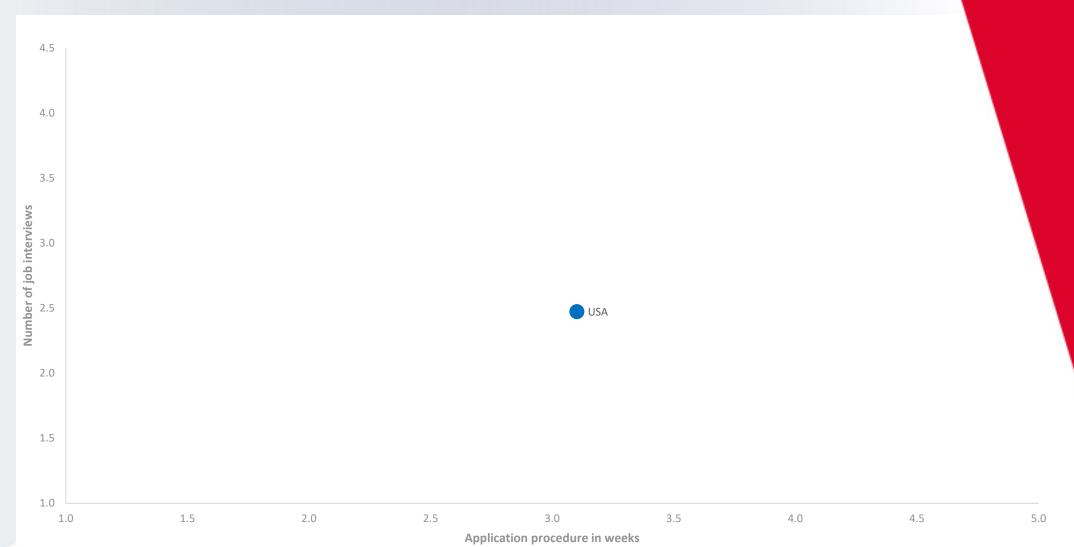
#### Differences in exaggerating...

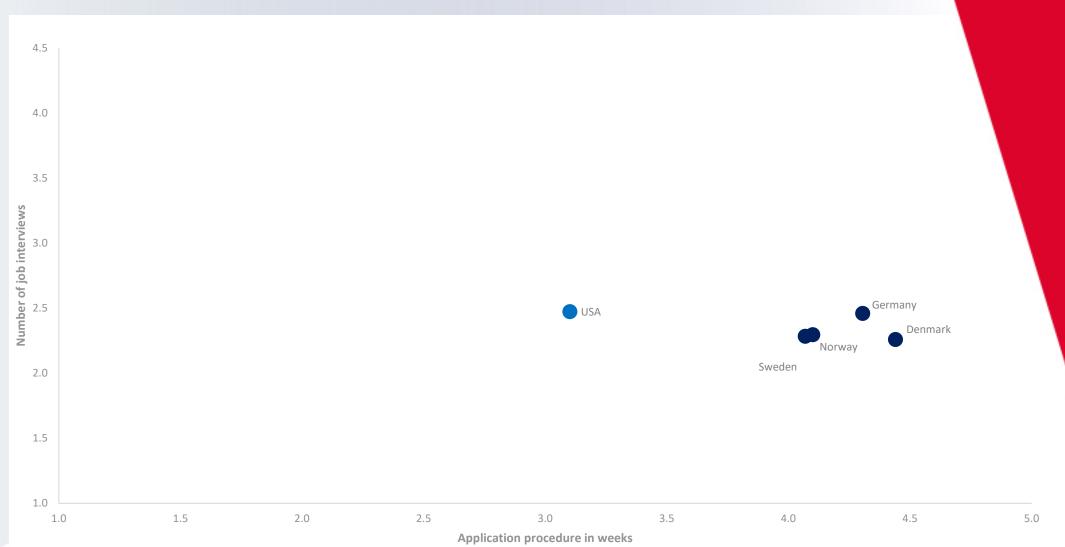


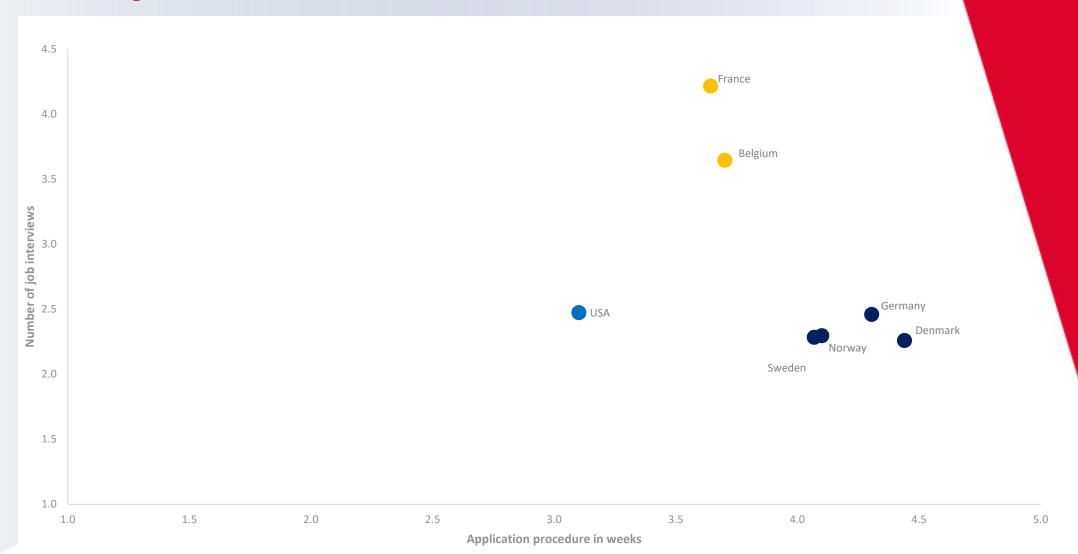


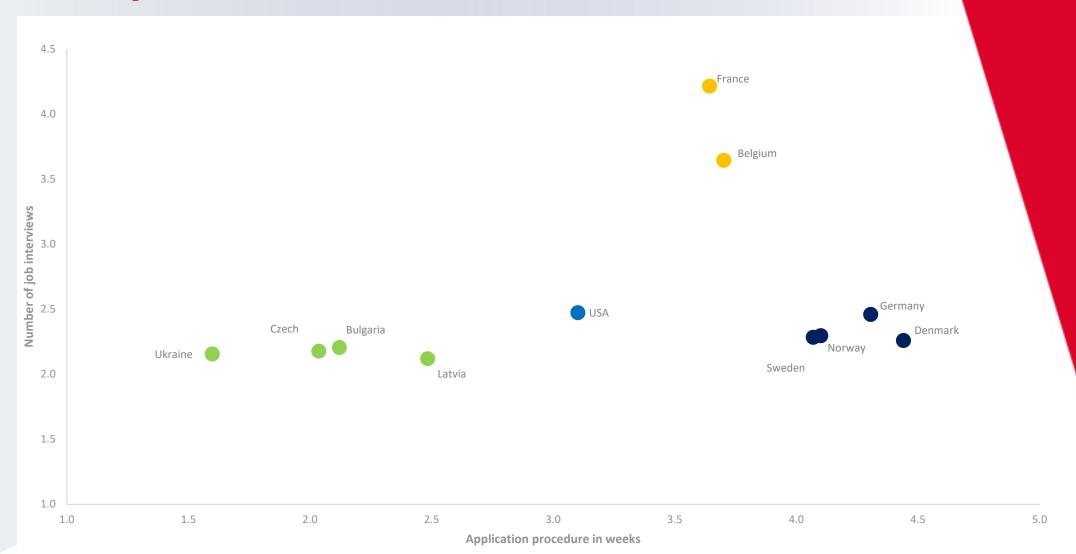


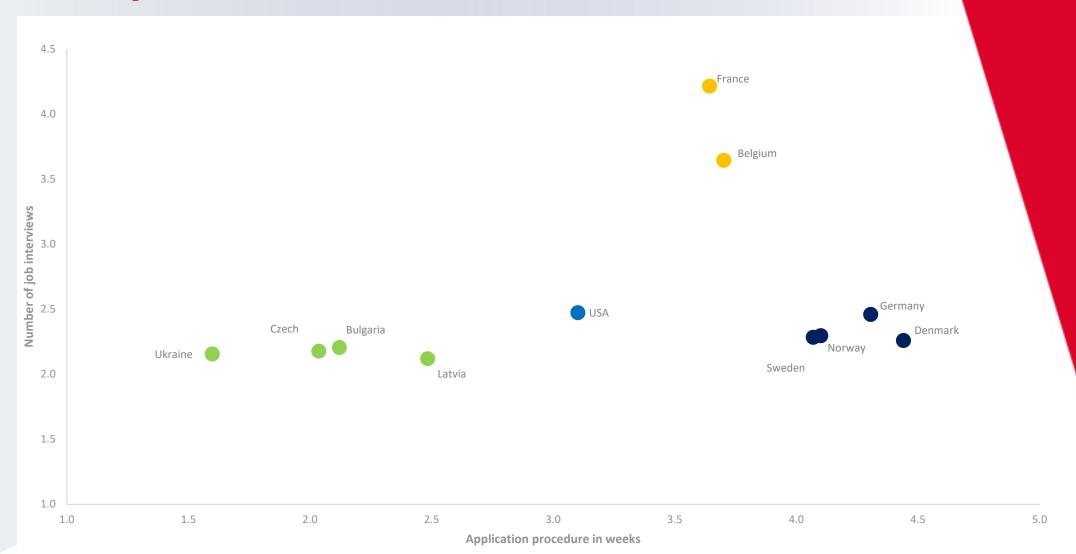












#### Important factors in application process



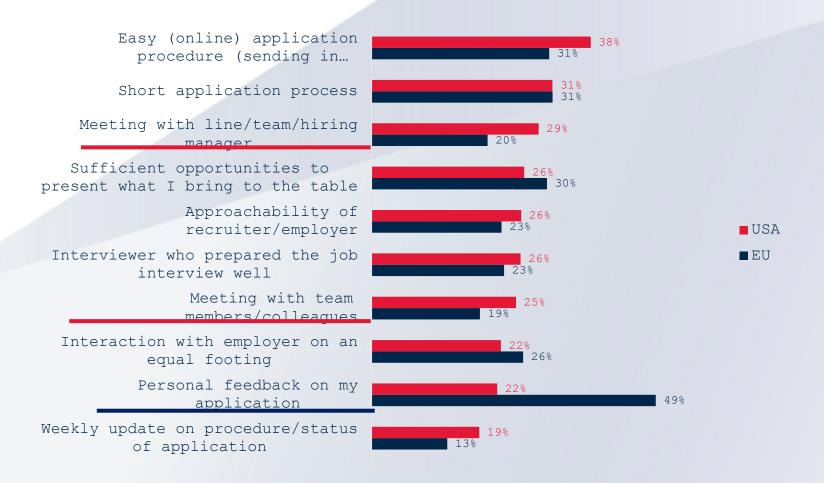


#### Important factors in application process





#### It's the little differences





#### But what if you recruit woman in the USA...



paternity leave

#### Typical for women

- 1. Easy (online) application
   procedure (sending in
   resume/covering letter
   etc)
- 2. Short application process
- 3. Personal feedback on my application

Source: GTAM USA

Personal mail in every step of the process





#### Focus on the most important drivers

Good salary

Terms of employment/employee benefits

Career opportunities

Acceptable workload

Financially sound company

Acceptable travelling time

Responsibility

Variety in work

Challenging work

Option to work part time

Job security

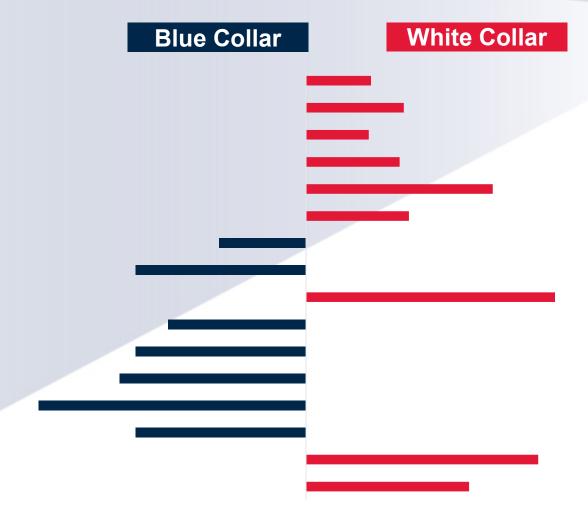
Workplace adapted to my (work) restrictions

Appealing products and services

Easily accessible by public transport

Social importance of the job

International working environment

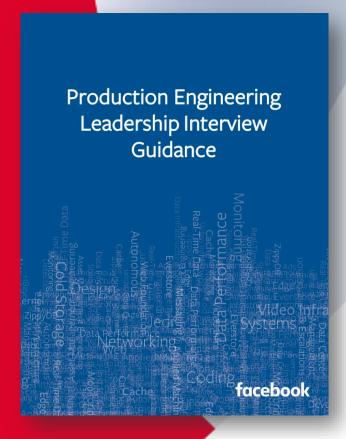




Source: GTAM USA

#### Winning the candidate experience

- Know that expectations differ
  - Per country
  - Per occupation
  - Per age group
- Exceed the expectations
- Manage the expectations of the candidate
- Know what drives the target group
- Assumptions are the...





# Without data you're just another person with an opinion.

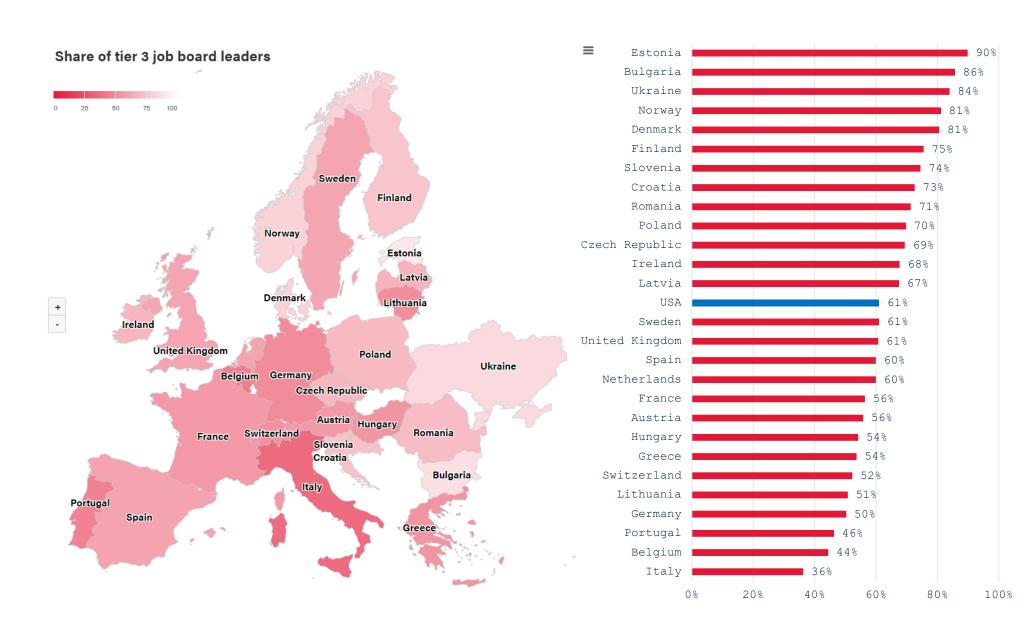
W. Edwards Deming

#### **Share of jobboard market leaders**

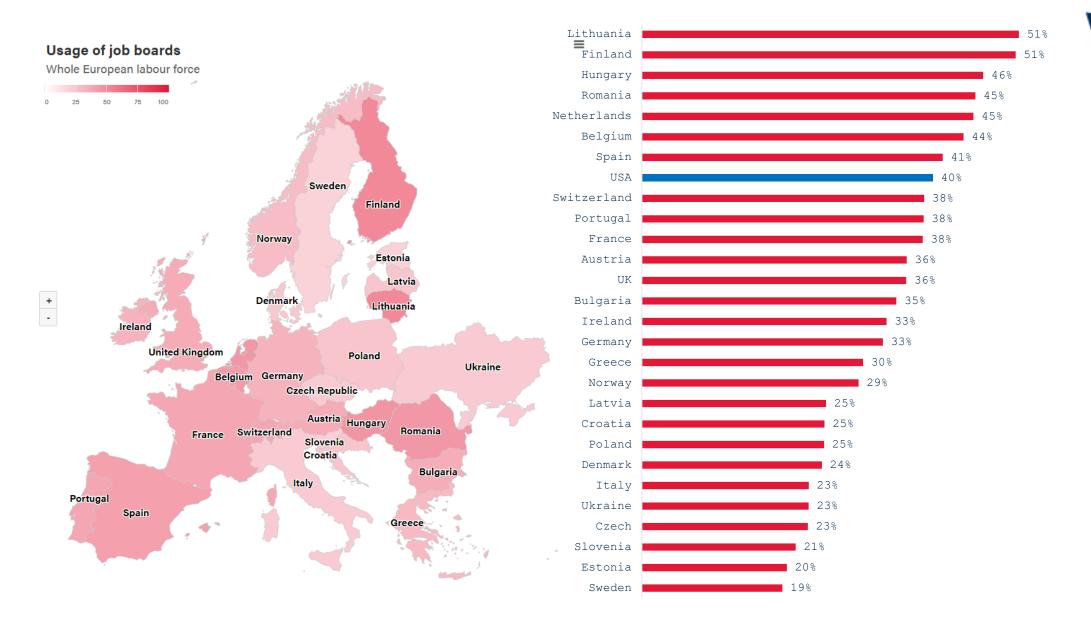


Country	Job board leader Perce	ntage
Bulgaria	jobs.bg	52%
Norway	finn.no	49%
Denmark	jobindex.dk	45%
Croatia	moj-posao.net	43%
Spain	infojobs.com	42%
Finland	te-palvelut.fi	41%
Sweden	arbetsformedlingen .se	39%
Estonia	cv.ee	39%
Hungary	profession.hu	38%
Romania	ejobs.ro	37%
Ukraine	work.ua	37%
Slovenia	mojedelo.com	36%
Czech Republic		34%
United Kingdom	•	32%
Latvia	cv.lv	32%
Poland	olx.com	31%
Ireland	jobs.ie	30%
USA	indeed.com	30%
Austria	karriere.at	29%
Netherlands	indeed.com	29%
Greece	kariera.gr	25%
France	pole-emploi.fr	25%
Portugal	net-empregos.com	22%
Belgium	vdab.be	22%
Switzerland	jobs.ch	20%
Lithuania	cvbankas.lt	19%
Germany	monster.com	19%
Italy	infojobs.com	15%

#### **Share of tier 3 jobboards**



#### Popularity of jobboards by jobseekers





```
Data = content = traffic = time on site = Sales.
```



#### Be different, be relevant

#### **Candidates**

- ✓ More clicks
- ✓ Better experience
- ✓ More time on site
- ✓ More conversion



#### (Potential) clients

- ✓ Publicity
- ✓ Traffic
- ✓ Sales
- ✓ Thought leader



#### The employee barometer

Partner

Respondents

Marketing

Thought leadership

**Intelligence Group** 

Content

Data collection

Data structure





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**Dorien Waasdorp**Owner

