

# Text Recruiting & Chatbots for Job Boards

#### **BENEFITS:**

- Increase Job Application Rates by 500%, or more\*
- Increase Candidate Registrations (Job Alerts & Profile Creations)
- Increase Revenues through Increased Applications.

#### **RESULTS:**

- 95% Text Engaged Candidates provide contact info vs. 10% of candidates on a career site.
- Chatbot Engaged Candidates are Pre-screened and complete ATS applications 562% more than an ATS landing page alone.

# We're Hiring!

Text "Jobs" to 415-980-1270

Store Managers
Retail Associates
Barista's
Security
Part-time / Full-Time





# NEW!!! - The Employer Yellow Pages A listing of employers, executive recruiters and employment agencies.

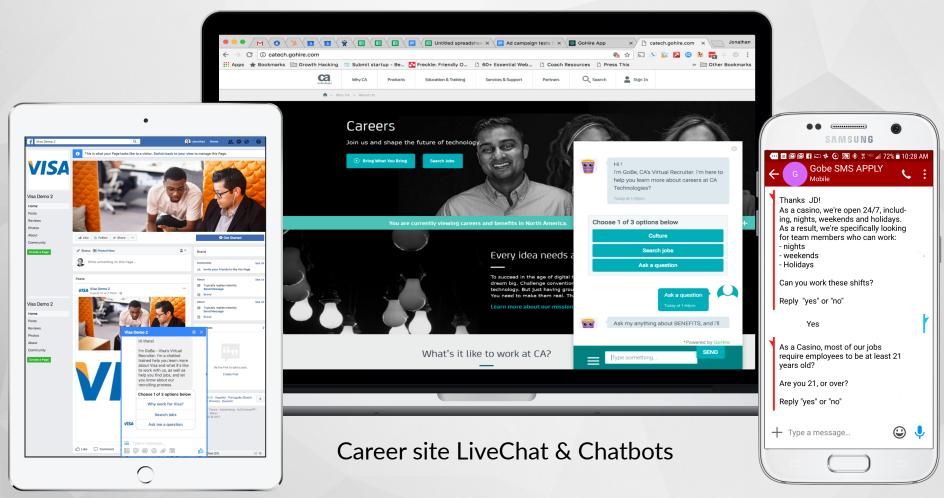
#### Looking for a job?

- Search our <u>Jobs Database</u>
- Post your Resume
- Visit <u>"The Starting Point to Jobs Online"</u>. One of the most useful Job sites on the Web, with over 400 links to career related sites.

#### Are you a Recruiter?

- Search for new employees in our <u>Resume Bank</u> or
- · Post your Jobs On-line or

## **Recruiting Chatbots**

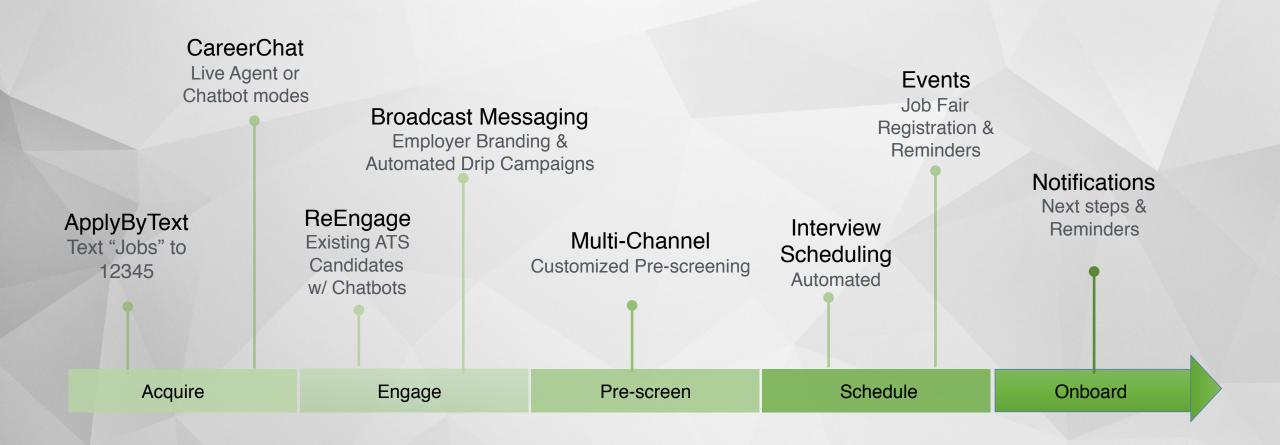


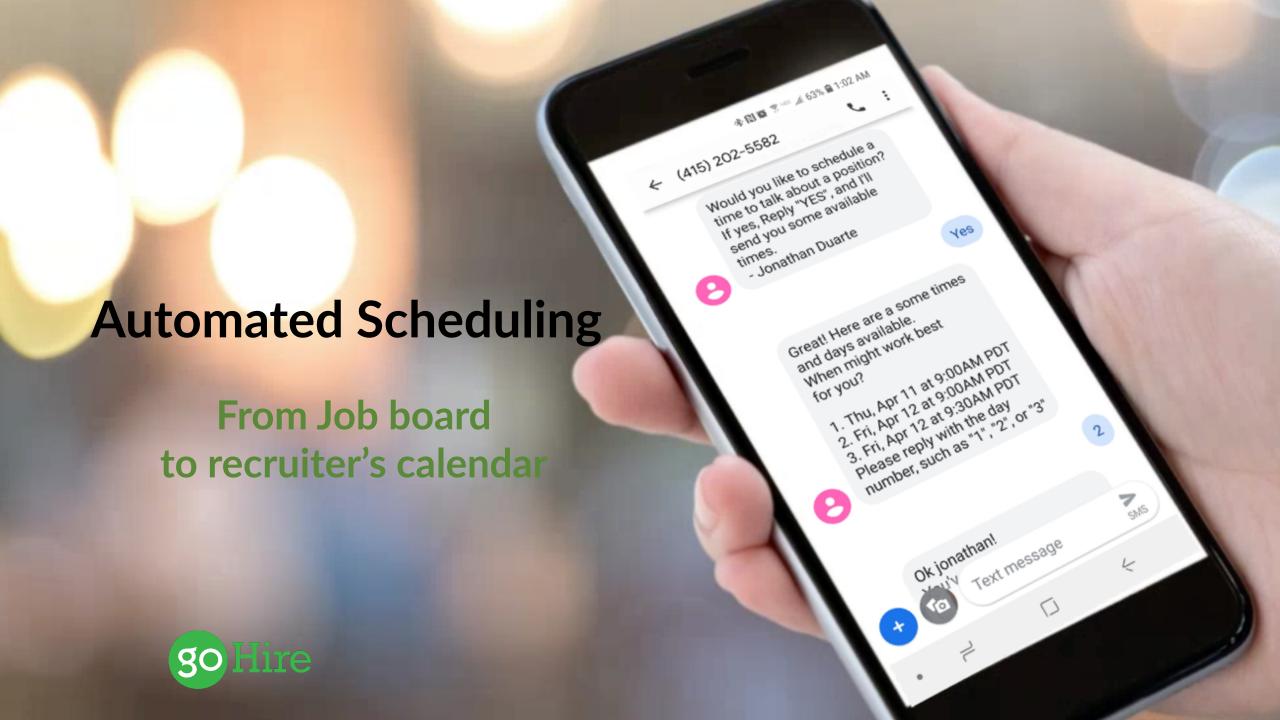
**Facebook Messenger Chatbots** 

Text Messaging & Chatbots



## Messaging and the Candidate Journey





## Are we just following everyone else?













## How Text Messaging is being used in recruiting

- 1-1 Recruiter & Candidate Messaging
- Apply By Text Candidate Acquisition
- Apply By Text + Chatbot Pre-screening
- Automated Scheduling
- Notifications & Reminders
- Broadcast Messaging campaigns



## Casino Recruiting Case Study



Robin Schooling, VP of HR

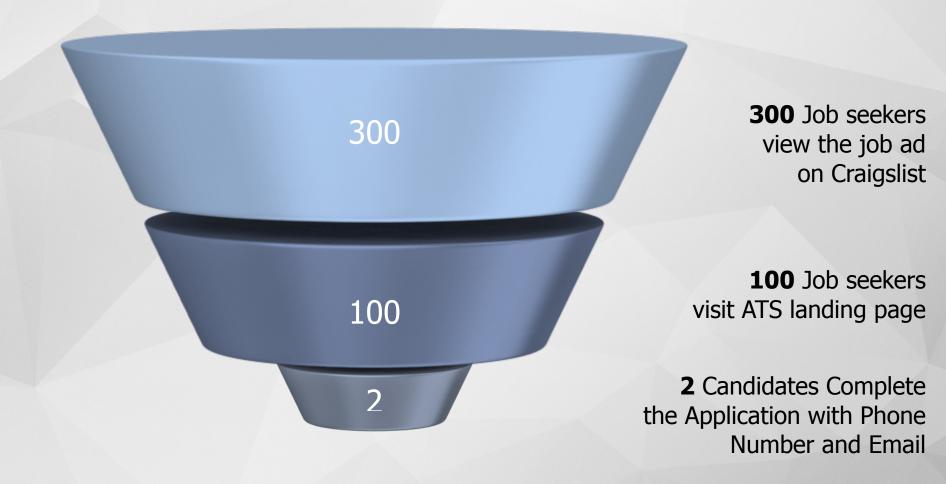
Hollywood Casino Baton Rogue, LA



- \* 75% of employees do not use email regularly
- \* ATS = iCIMS
- \* 2 = average # of completed applications per job posting on Craigslist



## **Existing Craigslist Recruiting ATS Funnel**



## **Apply By Text**

#### Step 1.

Client posts job ad on Craigslist with: "Text Apply to [local phone number]"

#### Step 2.

Candidates initiates (Opts Into) the text conversation.

#### Step 3.

GoHire responds with a Welcome Message!

#### \* Security Officer - Hollywood Casino (Baton Rouge) ®



Join our #AllStarCast as a part time Security Officer where you will consistently deliver a spectacular guest experience while ensuring a safe gaming experience.

#### You will....

- Actively patrol sections/floors and ensure you're providing quality support to other departments and team members
- Protect the property and maintain a safe and welcoming environment
- Investigate issues as they arise and report accidents and incidents in both written and verbal form
- Collect and compile investigation information as needed and write detailed reports as required for incidents involving law violations and/or violations of company policy and procedure

Text APPLY to 225-475-9355



- · Principals only. Recruiters, please don't contact this job poster.
- · do NOT contact us with unsolicited services or offers

### Step 4.

Candidate contact info captured

#### Step 5.

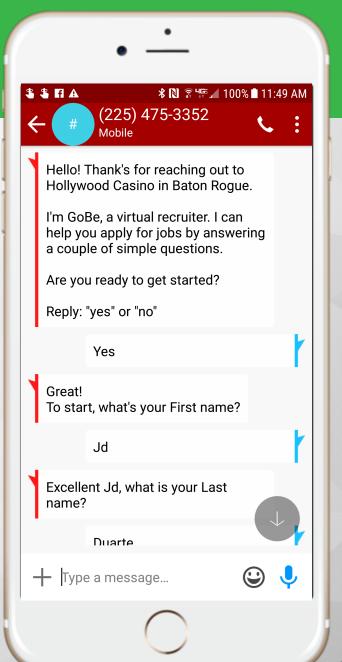
**Pre-screening Questions** 

#### Step 6.

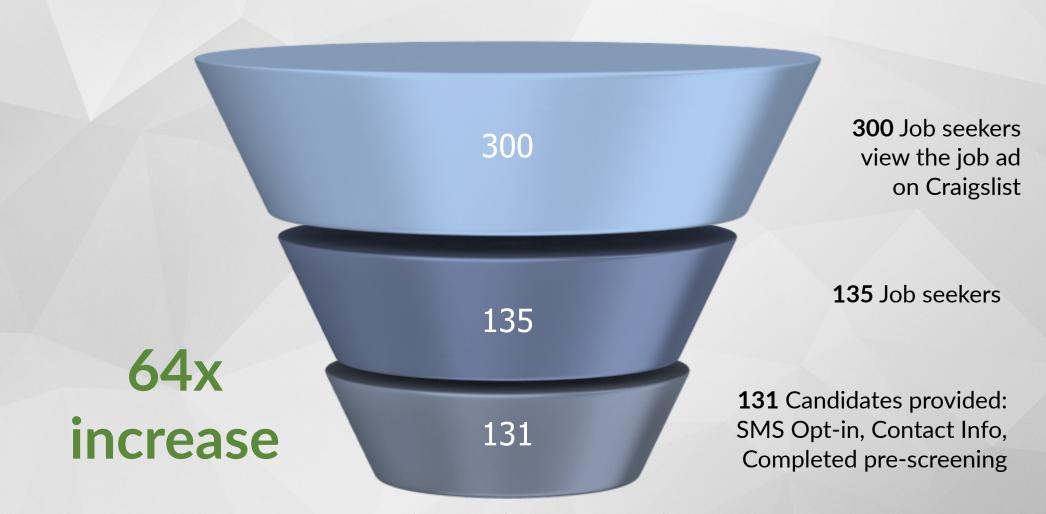
Candidate Info emailed to Recruiter

## Step 7.

Candidate Info pushed into ATS



## **Apply By Text Application Results**



## The Results: (RPO Pilot with Marriott)

#### **Before:**

- \* The typical ATS landing page converted 8.96% of visitor to applicants. \*=Jobvite 2017 Survey
- \* For every 100 visitors from a job board, that means only 9 become an applicant.
- \* Recruiters waiting for candidates to respond to emails, or required to make phone calls.

#### After:

With ads directing candidates to text messaging a chatbot:

- \* 100% of candidates provide their phone number
- \* 90% of candidates complete the pre-screening.
- \* 50% of candidates completed an application on Taleo.
- \* Completely Automated. No recruiter interaction required.

A 562% increase in Candidate Apply Rates.

Recruiters have access to Send Text Messages from the GoHire dashboard to their candidates.

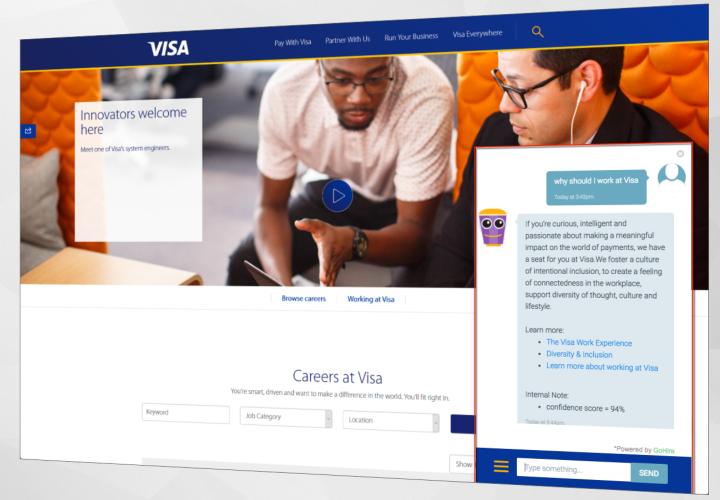
GoHire, Inc. Jonathan Duarte - JD@GoHire.com - 949-287-4154

## Why ApplyByText?

- \* Text Messaging is native communication tool of the Millennial workforce.
- \* The average career site requires a job seeker to fill out a long form, prior to engaging with the company.
- \* Job Seekers want to be engaged and acknowledged. With conversational chatbots, we've proven it's not only possible to engage candidates, but once they've engaged with us, they're 500% more likely to complete an application.
- \* Millennials don't respond to emails, but they do respond to Text Messages.
  - \* Text Messages have an open rate of 97%, compared to emails with less than 20% open rates.
  - \* Text Messages get quick responses, while emails can take days, weeks, if responded to at all.
- \* Talent Acquisition leaders need innovative solutions to engage and communicate with Millennial workforce.
- \* Text Messaging and Chatbots are getting positive reviews from Job Seekers.

## Career Chat - 100% Increase Candidate Applications

- Educate your Visitors
- Capture More Candidates
- Increase Your Candidate
   Experience
- Define your Corporate Culture
- FAQs with Artificial Intelligence



## USOpenTennisJobs.cm

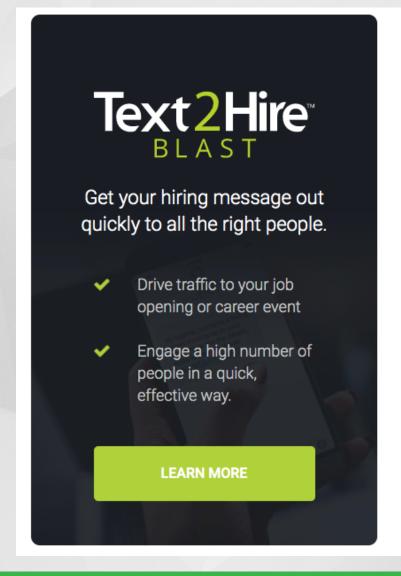


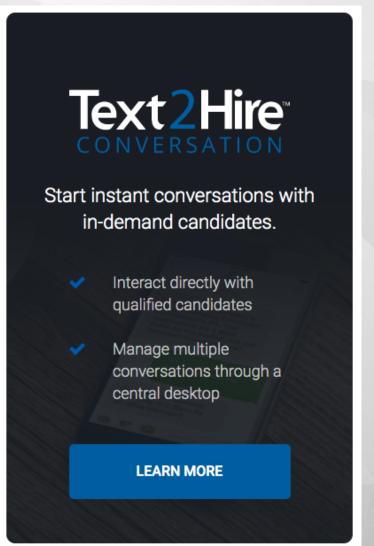
## Job Board Texting Use Cases

## Who's currently using texting?

- Job Boards
  - Indeed Confirm giving text consent.
  - Next Text2Apply Broadcast Text Messaging to their 8
     Million Text Optin Candidates in their database, with a Campaigns and Conversations
  - Jobalign job alert notification
  - career.co job alert notifications

## Nexxt - Text2Hire





Find Jobs > ABM Industries Jobs





#### Temp BUILDING ENGINEERS needed in SF & Peninsula

ABM Industries San Francisco, CA 94107

72 job applicants still needed in San Francisco

ABM, a leading provider of integrated facility solutions, is looking for a Building Engineer. The Building Engineer supports the Chief Engineer with the daily operations of all building systems. This i...

apply apply via text



text 01041 to (415) 212-4407 to apply



#### Senior Field Engineer (NETA IV)

ABM Industries Chouteau, OK 74337

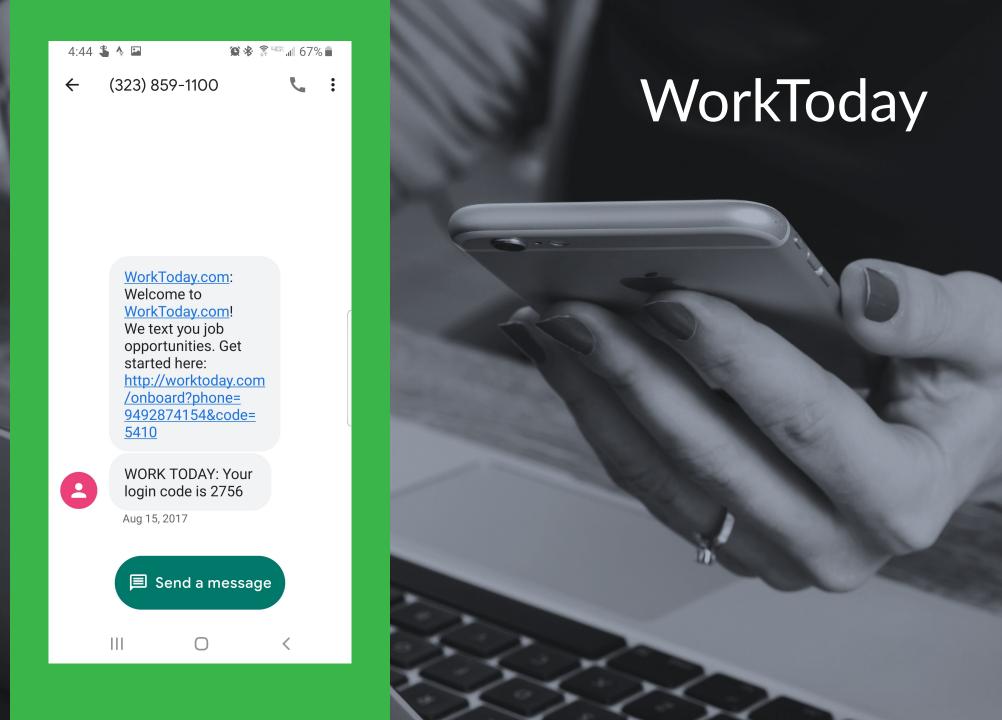
50 job applicants still needed in Chouteau

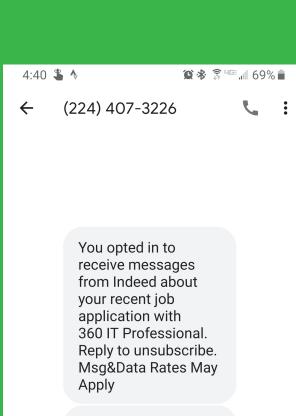
ABM, a leading provider of integrated facility solutions, is looking for a Field Electrical Engineer. The Field Electrical Engineer is responsible for all activities related to NETA testing. The duties...

apply apply via text



text 02908 to (918) 205-7425 to apply





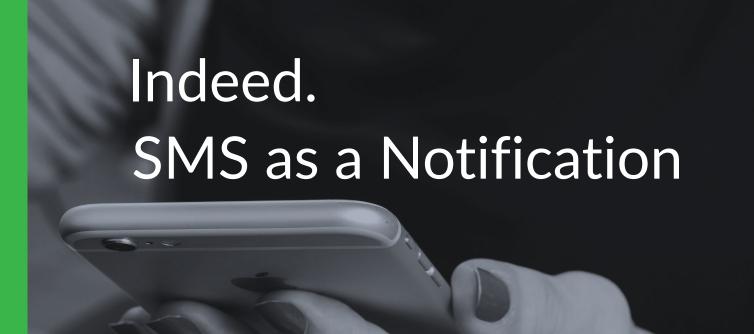
Indeed: You have an email from 360 IT Professional about your application for Business Analyst with CHATBOT (W2)

Feb 2, 2018

Send a message









## Don't Do This

48782

48782 Jan 31, 2017 ■ Uber is hiring drivers in your area! Ear... Jan 9, 2017 39664 ■ New year, new job! Start driving for U... Dec 9, 2016 39664 ■ Want to make some Holiday cash? Be... Nov 28, 2016 39664 ■ Want to make some Holiday cash? Be... Oct 31, 2016 39664 Why drive for Uber? -Flexible Schedul... Oct 24, 2016 39664 ■ Why drive for Uber? -Flexible Schedul... Oct 20, 2016 39664 ? Why drive for Uber? -Flexible Sched... Oct 11, 2016 39664 Start driving with Uber! Make your ow... Oct 5, 2016 39664 Start driving with Uber! Make your ow... Oct 3, 2016 39664

■ Why drive for Uber? - Flexible Schedul...

Uber is hiring drivers in your area! Earn great cash on your own schedule.

Get Started: careerco.com/t/wHLDJ

To opt out of Text, reply STOP

48782 · Jan 31, 2017

Stop

Jan 31, 2017

You have unsubscribed from MM Marketing and will no longer receive any messages. For more information, text Help.

48782 • Jan 31, 2017

Send a message



## What you need to know about Texting

- 3 Biggest Objections:
- 1. Legal & Compliance (TCPA & CAN-SPAM)
- 2. Building a Messaging Platform Buy vs Build vs Partner
- 3. Managing Spam, Local rules, Tracking, Reporting

## Text Messaging Optin on Registration

- Send a text message when the order is ready for pickup
- \* Mobile number

(949) 287-4154

I consent and agree to receive a one-time informational text message regarding my online order from Office Depot. I further agree that I am the current subscriber or customary user of the mobile telephone number provided and have read and consent to the Terms of Use. Message and data rates may apply.

## **TCPA & Compliance**

- TCPA compliance:
  - Optin/ Optout
  - Maintain control over who can text, and when someone can text your candidates
- Best practices
  - Mandates Social Rules of when to text
  - Candidate rules. Let them choose the frequency.
  - Managing Frequency and Number of messages sent
  - Tracking response rates and Inactive users.
  - One STOP response for a single client, will STOP messaging for all clients.

## How you can use Text Messaging and Chatbots:

#### **Increase Engagements and Job Applicants for:**

- \* Part-time Hourly Jobs
- \* Job Fairs / Open Hiring Events
- \* New Location Launches
- \* High-Volume Recruiting

Communicate with Job Seekers during the application process.

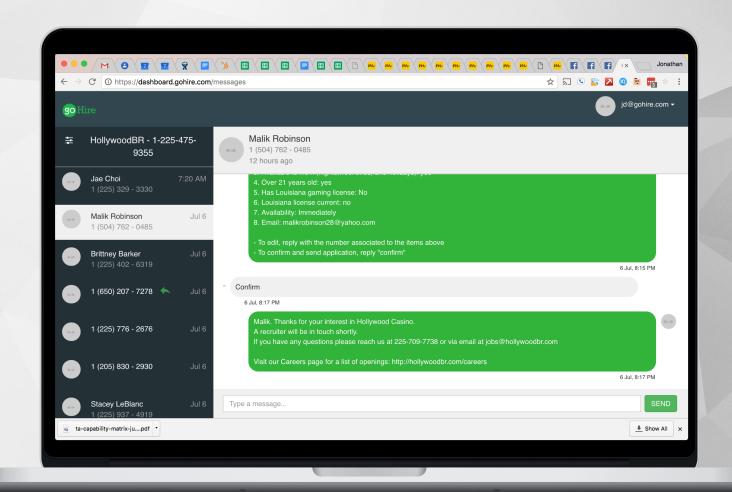
#### Additional chatbot modules for:

- \* Job Fair Event Reminders
- \* Interview Scheduling
- \* Job Fair Meeting Scheduling



## Two-Way Text Messaging with Candidates

- Communicate with job seekers and candidates
- View pre-screened profiles
- Two-Way Messaging via:
  - SMS / Text
  - Facebook Messenger
  - Web Chat
  - Automated Chatbot
- Review all Chatbot Messages
- Live Chat with candidates (optional)



## Buy, Build, or Partner?

#### Buy / Invest

- If you have CASH!
- You're "All In" and know that this is the future, and want a head start.
- It's a critical to your core business model.

#### Build

- It's critical to the business.
- Don't have the CASH for an acquisition.
- You have an IT team, and unlimited budget to experiment.

#### Partner

- You want to get to market fast. And either validate how it would work in your org long-term, or just want to test the waters, and what your customer feed back, quickly.
- Don't have a big IT budget with extra resources.
- You want to determine the KPIs before investing more.

## The Texting Platform

#### **Job Seekers**

- Apply to specific jobs via job board
- Easy Ability to Apply
- Optin / Optout protection
- Messaging Tracking

#### **Employers**

- Message candidates 1-1
- Integration into existing workflow with Chrome Extension
- Business Rules When can text messages be sent
- Messaging Tracking

#### Jobboards

- Candidate Acquisition & Tracking
- Text Messaging Integration
- Web Chat Integration
- Opt-in/Opt-out rules
- Ability to embed hyperlinks
- We know Recruiting TCPA Compliance.
- Integration into website and database





"Most Innovative Social Media Solution of 2017"

Jonathan "JD" Duarte gohire.com

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949-287-4154

Let's Chat